

Parent Statement for Partner Services

1. Welcome to our Partner Service

Chrysalis Afterschool, Our Lady's Parish Centre Beechpark Lawn Castleknock, Dublin 15 D15K378, is a Partner Service, working together with the Department of Children, Disability and Equality, and parents/guardians to deliver high quality, affordable, inclusive Early Learning and Care (ELC) and/or School Age Childcare (SAC) services for children under Together for Better.

Together for Better is the funding model for early learning and childcare that brings together four major programmes, the Early Childhood Care and Education (ECCE) programme - including the Access and Inclusion Model (AIM), the National Childcare Scheme (NCS), Core Funding, and the Equal Start.

As a Partner Service, we offer subsidy schemes to parents/guardians and receive Core Funding. Core Funding, which began in September 2022, is a supply side funding stream to develop a closer partnership for the public good between the State and providers. Its primary purpose is to improve pay and conditions in the sector as a whole and improve affordability and accessibility for parents as well as ensuring a stable income to providers.

This Parent Statement outlines some of the important things you can expect from us, as a Partner Service. This Parent Statement is provided as a condition of the Core Funding Partner Service Funding Agreement, the NCS, ECCE and CCSP Saver Funding agreements and informs the agreement in place between us Chrysalis Afterschool and the parents/guardians that use our service. The Minister of Children, Disability and Equality is not a party to this agreement which is solely between the service and parent/guardian.

1.1 About Us

Here are some of the basic things to know about us:

A typical week for us is 13:30 to 18:25 Monday to Friday for 38 weeks per year.

At Chrysalis Afterschool we offer the following services to children and their families:

<input type="checkbox"/>	Sessional Care for Early Learning & Care (ELC) excluding ECCE provision
<input type="checkbox"/>	Sessional pre-school under ECCE (Free Pre-school)
<input type="checkbox"/>	Full day care/part time care for Early Learning & Care (ELC)
<input checked="" type="checkbox"/>	Term time School Age Childcare
<input type="checkbox"/>	Out of term School Age Childcare

2. Early Childhood Care and Education Programme (ECCE), Access and Inclusion Model (AIM), National Childcare Scheme (NCS) and Community Childcare Subvention Plus (CCSP) Saver Programme.

This Partner Service is in contract to deliver the:

<input checked="" type="checkbox"/>	National Childcare Scheme (NCS)
<input type="checkbox"/>	Early Childhood Care and Education (ECCE) programme
<input checked="" type="checkbox"/>	Community Childcare Subvention Plus (CCSP) Saver Programme

National Childcare Scheme (NCS)

NCS provides subsidies to parents and families to offset the costs of Early Learning and Care (ELC) and/or School Age Childcare (SAC). There are two types of subsidies available to apply for under the NCS - the Universal or Income Assessed subsidy. Both subsidies are available to families with children between 24 weeks and 15 years of age.

This service welcomes children who wish to avail of the National Childcare Scheme, including children referred under the sponsorship programme. Further information about the NCS, including how to apply for a subsidy, is available here - <https://www.ncs.gov.ie/en/> or contact the NCS Parent Support Centre on 01 906 8530 (Monday to Friday from 9am to 5pm).

Your NCS award includes a unique Childcare Identifier Code Key (CHICK) and information on the maximum number of hours you can claim. To use your award, you must:

- 1) Receive a CHICK by applying to <https://www.ncs.gov.ie/en/> or contacting the NCS Parent Support Centre.
- 2) Bring the CHICK to Chrysalis Afterschool and register your NCS subsidised hours of care. The hours that you will agree should be based on the hours you need and what Chrysalis Afterschool can offer you.
- 3) After Chrysalis Afterschool has registered your hours, **you must confirm** that these details are correct. These details must be confirmed at <https://www.ncs.gov.ie/en/> or in writing to National Childcare Scheme, PO Box 13105, Southside Delivery Office, Cork, depending on whether you originally applied online or by post to receive your award.
- 4) **Your NCS subsidy can only be paid once your CHICK has been registered by Chrysalis Afterschool and you have confirmed on the system that all details are correct.**

The amount that you must pay to Chrysalis Afterschool is called the 'co-payment'. The co-payment is Chrysalis Afterschool's fee for your child minus the NCS subsidy paid by the Department to Chrysalis Afterschool for your child.

Chrysalis Afterschool must provide you with details of how your co-payment amount is calculated (our fee less your NCS subsidy). We will always notify you within 20 working days if and when your co-payment amount changes, including details on how it has been calculated.

Community Childcare Subvention Plus (CCSP) Saver Programme

The CCSP Saver Programme is available to eligible children up to the age of 15 years, for low income families who had eligible children registered prior to the CCSP Saver Programme's closure in November 2019. This programme is no longer available to new applicants.

The CCSP Saver Programme funds providers to charge reduced childcare costs to eligible parent's/guardians based on bands of subvention awarded. The CCSP Saver Programme can run for up to 52 weeks of the programme year.

The balance of childcare fees that you have to pay are the child's fees minus the subsidy you are eligible for. The subsidy you are awarded is paid by the Department to Chrysalis Afterschool for your child.

Chrysalis Afterschool must provide you with written details of how the balance of your childcare fees are calculated (our fee less your CCSP Saver Programme subsidy).

Mary Kilduff / Administration & Finance Officer will assist you in registering your child for the CCSP Saver Programme in our service if you and your child meet the eligibility criteria. **Further information about the CCSP Saver Programme is available here** ([CCSP Saver Programme Rules](#)).

Calendars

Chrysalis Afterschool will provide you with a separate letter indicating the days our service is closed over the programme year. We will provide you with a minimum of 20 working days written notice period of our intention to change this.

3. Fees Policies

As a Partner Service, we operate a Fees Policy that is transparent and understandable to our parents/guardians and is compliant with the requirements under the Core Funding Partner Service Funding Agreement. Please do not hesitate to contact Teresa Horan / Owner who will provide additional clarification as required.

The below Fee Management requirements in section 3.1 only apply if we remain a Core Funding Partner Service.

If we choose to withdraw from the scheme during the programme year (September 2025 – August 2026) we are required to give you, and Pobal the scheme administrator, 3 months written notice of our intention to withdraw.

The Department offers us, as a Partner Service the option of availing of Case Management supports if we are experiencing concerns souring our viability as an alternative to withdrawing from the scheme, and removing the benefits of the scheme to parents.

3.1 Fee Management – As a Partner Service, we operate our Fees Policy in accordance with the Core Funding Partner Service Funding Agreement, which in programme year 2025/2026 involves no increases of fees on those charged to parents/guardians on 30 of September 2021, called an effective ‘fee freeze’. There may be some exceptions to this rule, which can be found in <https://earlyyearshive.ncs.gov.ie/downloads/download-corefunding/>. In order that you can understand what this fee freeze means for you, we have outlined our fees and associated fees policy below.

<input checked="" type="checkbox"/>	<p>a) Our service was in existence on or before 30 September 2021</p> <p>As a Partner Service, we are committed to operating the effective ‘fee freeze’ for Programme Year 2025/2026. This means that we will not charge our parents/guardians more for the same service than what we were charging in September 2021.</p>
<input type="checkbox"/>	<p>b) Our service was established after 30 September 2021</p> <p>As a Partner Service, we are committed to operating the effective ‘fee freeze’ for Programme Year 2025/2026. This means that we will not charge our parents/guardians more for the same service than what we were charging when we first became a Partner Service.</p>

3.2 Donations - We will not request or accept any donations, voluntary or otherwise from parents/guardians, in respect of the ELC/SAC services being provided.

3.3 Deposits - We will not charge any non-refundable deposits¹ to parents/guardians in the respect of their ELC/SAC service where the parent/guardian takes up the service for which the deposit was paid. Additionally, we will return all deposits which have been taken relating to the 2025/2026 programme year once your child’s registration is approved on the Early Years Hive or within four weeks of the child taking up the place, whichever is sooner.

3.4 Discounts – We will keep all discounts that were available on 30 September 2021 in place, provided that they are available to all children in our service. Any discount relevant to you will be applied to your normal fee.

¹ Non-refundable deposits include administration/registration fees or other such charges.

3.5 Optional Extras – The term ‘Optional Extra’ is only applicable to any extra services or activities we offer under the ECCE/CCSP Saver Programmes which are not funded by the Programmes but which are voluntary with optional charges to you. These optional extras are very limited in nature and there is a copy of the Department approved optional extras list available in Appendix 1 of the [ECCE programme rules](#), which are also available on the Early Years Hive.

3.6 Additional Service - Is when something additional to a service type/fee option is offered to parents/guardians. Take up of the additional service must be entirely optional to parents/guardians. For example, a service provider may offer school collection services in addition to their SAC Service Types, all additional extras must be entirely optional to parents/guardians and charged for additionally. These must appear on the fee table as applicable.

3.7 Fee Review Process - As a Partner Service, we must uphold our contractual obligations regarding our fees charged to parents/guardians as laid out in the Core Funding Partner Service Funding Agreement.

Where a parent/guardian/individual identifies a potential breach of Core Funding fee rules by a Partner Service, they may seek to have this examined and a conclusion reached through the [Core Funding Fee Review process](#).

A parent/guardian/individual who has identified a change to a Partner Service's fee policy potentially breaching the Core Funding Partner Service Funding Agreement, may address the issue in the first instance directly with the Service if they chose to do so.

In certain cases, this step may allow for the quick resolution of the case between the Partner Service and the parent/guardian without engagement with the CCC. This pre-fee review stage is optional.

Where a parent/guardian does not wish to engage with the service with their concerns or questions around Fee Management, a parent/guardian can raise the case directly with the relevant CCC.

3.8 Fee Policy

A. The fee policy we are going to implement for year 2025/2026 is the same as the fee policy that we had in place on 30 September 2021.

3.9 Fee Tables

3.9.1 - Section A: Fee Options

Programme Year: 2025/2026

Fee Type Name	Age Range	School Age / Early Years	ECCE Available?	Session Start Time	Session Finish Time	Second Session Start Time	Second Session Finish Time	Incorporated Services?	Choose Incorporated Service	Additional Information	Hrs:Mins per Day	Days per Week	Hrs:Mins per Week	Weeks per year	Full Fee	Fee (with ECCE deduction for 3 free hours)	Effective From	Effective To
Afterschool A2 1.30pm - 6.25pm	4y 6m - 12y	SAC	No	13:30	18:25			Yes	Meal	Session based out of Our Ladys Parish Centre during term time (38 weeks). Collection from St Brigid's NS at 13.30 and hot dinner provided upon arrival into Our Lady's Parish Centre	4.54	5	24.30	48	€116.88	€	01/09/2025	31/07/2026

										at 1.30p m. Out of term (10 weeks) children will be based out of our service Chrysalis St Brigid's (13FL0 484)								
Afterschool A2 1.30pm - 6.25pm 2 Days 28/8/25 - 29/8/25	4y 6m - 12y	SAC	No	13:30	18:25			Yes	Meal	Session runs for the 2 days that the service is open in August 25 but parents can pay for these days over 11 mths. This service is based out of Our Lady's Parish Centre for these 2 days. Children will	4.54	2	9.48	1	€46.75	€	28/08/2025	31/08/2025

										be collected from school at 1:30pm and brought to Our Lady's Parish Centre . Hot dinner provided upon arrival in from school.								
Afterschool A1 8.00am - 8:50am / 1.30pm - 6.25pm	4y 6m - 12y	SAC	No	08:00	08:50	13:30	18:25	Yes	Meal	Session is based out of Our Ladys Parish Centre during Term Time (38 weeks) . Children booked into this session can be dropped into Chrysalis St Brigid's (Service	5.45	5	28.45	48	€126.04	€	01/09/2025	31/07/2026

									<p>13FL0484) from 8:00a m. They will be dropped to St Brigid's National School at 8:50a m from there. When collected from school at 1:30p m, children will be brought to Our Lady's Parish Centre . Hot dinner provided upon arrival in from school. Out of term (10 weeks) children will be based out of</p>								
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										our service 13FL0 484 Chrysalis St Brigid's								
Afterschool A1 8am - 8:50am / 1.30pm - 6.25pm 2days 28/8/25 - 29/8/25	4y 6m - 12y	SAC	No	08:00	08:50	13:30	18:25	Yes	Meal	Session runs for the 2 days that the service is open in August 25 but parents can pay for these days over 11 mths. This service is based out of Our Ladys Parish Centre for these 2 days. Children booked into this session can be dropped into Chrysalis St	5.45	2	11.30	1	€50.42	€	28/08/2025	31/08/2025

										Brigid's from 8:00a m. They will be dropped to St Brigid's National School at 8:50a m from there. When collected from school at 1:30p m, children will be brought to Our Lady's Parish Centre . Hot dinner provided upon arrival in from school and homework club.									
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3.9.2 - Section B: Fee Extras: Deposit / Discount / Optional Extras* / Additional Services

Type	Extras	Amount	Frequency	Other	Description	Additional Detail / Conditions	Effective From	Effective To
No Optional Extras		€					25/08/2025	
Deposit		€400	Other	Yearly	Required to secure a place for new entrant to the Afterschool Programme for 2025/2026	This deposit will be refunded in full when a new afterschool child takes up their place in the service	25/08/2025	31/07/2026
Deposit		€400			€400 LEGACY Deposit held to secure afterschool place for 2025/2026	Where a Legacy Afterschool deposit of €400 continues to be held to secure a place for a child returning to the Afterschool Programme 2025/2026. When a child is leaving the service the legacy deposit will be returned when the child has completed the 11 month programme year 2025/2026	25/08/2025	31/07/2026
Discount		€	Other	Yearly on Annual Fee	10% Full Time Family Deposit	10% full time family discount will apply to the	25/08/2025	31/07/2026

						child with highest fee, if there is more than 1 child attending from the same family, and all are attending full time (5 days per week). If fees are updated during the year, the discount % will be reapplied and recalculated.		
Discount		€	Other	Yearly on Annual Fee	5% Part Time Discount	5% part time family discount will apply to the child with the highest fee, if there is more than 1 child attending from the same family and all are attending part time or a mix of part time and full time. If fees are updated during the year, the discount % will be reapplied and recalculated.	25/08/2025	31/07/2026

* These are entirely optional to parents/guardians.

3.9.3 - Section C – Other Additional Information

Afterschool Fees are payable over 11 months September to July inclusive. Our preferred method of payment is by Direct Debit (DD), by which fees are collected on or after the 1st of the month. If a monthly DD fails for any reason to do with a parents bank account, a charge of €10 will issued to the parent. In previous years, our Annual Fee charge for Preschool half day & full day and Afterschool sessions commenced from 1st September to 31st July, payable over 11 mths. Days open in August were charged and paid separately. For ease of financial planning for parents and ease of administration for Chrysalis, parents can pay for these open days in August over 11 months for the year 2025/2026. These fees for the days open in August, which are calculated pro rata to the Annual Fee as per the fee table in the Parent Statement, will be clearly indicated on your Fee Control Sheet. Parents should become familiar with attendance rules of the schemes they are signed up to (ECCE, NCS). in particular rules relating to underattendance or periods of continuous absence. Any reduction in subsidy due to underattendance or absence, may result in an increase in fee.

3.10 The changes to our Fees Policy as applicable on September 30, 2021 (or when we first became a Partner Service, whichever is earlier), are as follows:

3.10 (a) The following new Service Types ARE available:

Fee Type Name	SAC/ ELC	Age Range	Min Age	Max Age	ECCE available for ECCE Eligible Children	Session Start time	Session finish time	Incorporated Services ?	Choose incorporated Service	Additional Information	No. hours per day	No days per week	No. hours per week	Fee (less ECCE 3 Free Hours (€))	Full Fee
Afterschool A2 1.30pm - 6.25pm 2days 28/8/25 - 29/8/25	SAC	4-15 Yrs: Sessional	5	12		13:30	18:25	Yes	Meals	Session runs for the 2 days that the service is open in August 2025 28/8-29/8.	4.55	2	9.50	€	€46.75

3.10(b) The following Service Types are NO LONGER available:

Fee Type Name	SAC/ ELC	Age Range	Min Age	Max Age	ECCE available for ECCE Eligible Children	Session Start time	Session finish time	Incorporated Services ?	Choose incorporated Service	Additional Information	No. hours per day	No days per week	No. hours per week	Fee (less ECCE 3 Free Hours (€))	Full Fee
Afterschool A1 8am - 8:50am / 1.30pm - 6.25pm 3 days 28/8 - 30/8/24	SAC	4-15 Yrs: Sessional	5	12		13:30	18:25	Yes	Meals	Session runs for the 3 days that the service is open in August 2024 28/8-30/8/24	5.45	3	17.25	€	€75.63

4. Quality measures

As a Partner Service, we are committed to delivering quality for children and families. There are number of ways we can show this.

4.1 Our staff have the following qualifications:

Room/Session	Qualification
Room 1	Childcare Level 2 (NFQ Level 5) Diploma in Childcare & Special Needs
Room 1	BSc (Hons) in Early Childhood Care Health & Education

4.2

<input checked="" type="checkbox"/>	We are actively working to implement our Quality Inclusion Practice Plan (QIPP) and we will report on progress at the end of the year to the Department of Children, Disability and Equality and our parents/guardians.
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Chrysalis Afterschool will display the end of year QIPP report in an area accessible to parents/guardians as well as on any online platform maintained by the Chrysalis Afterschool for the purpose of advertising its service or providing information to parents/guardians.

Queries -If you have any queries or wish to discuss any of the above, please contact **Mary Kilduff / Administration & Finance Officer**. Alternatively, you could address queries to your local **City/County Childcare Committee (CCC)**. A list of CCC contact details is available from [City and County Childcare Committees](#).

Chrysalis Afterschool will display this Parent Statement at all times in an area accessible to parents/guardians as well as on any online platform maintained by the Chrysalis Afterschool for the purpose of advertising its service or providing information to parents/guardians. Chrysalis Afterschool will print and co-sign a Parent Statement for each family. A copy signed by Chrysalis Afterschool and the parent/guardian will be retained on file. Any changes to Fee Policies will require that an updated Parent Statement is displayed and Chrysalis Afterschool will issue updated Parent Statements by email to our parents/guardians and retain proof of the associated email.

In this section include details of the child(ren), in this family only, enrolled at the service (as per parent/guardian name below):

Use **BLOCK CAPITALS**:

Child first name	Child family name

This Parent Statement, which is an agreement solely between the parent/guardian and the Partner Service, sets out what is on offer at Chrysalis Afterschool and the applicable fees. If these terms conflict with the terms of any other agreement between Chrysalis Afterschool and the parents/guardians then this takes priority. However any parts of any existing agreement that do not conflict remain in force and are not affected by this Parent Statement.

Programme Year:	2025/2026
Service Provider Name:	Chrysalis Afterschool
Service Reference No.:	19FL0657
Signed – Parent/Guardian:	
Parent/Guardian name in BLOCK CAPITALS:	
Date:	